Chairs report to Moorland Medical Patient Participation Group 4th July 2023.

I begin my report with a big thank you to all our members long standing, virtual and newer recruits for your incredible contribution during the past year.

We have met monthly with face to face meetings during 2022-3 using two venues, St Luke’s Church during restrictions and in February came home to the coach house at Moorland Medical.

During the year we have been updated about what’s developing at the practice, assisted with covid clinics, conducted exit interviews with patients for the medical staff ongoing assessments and returned to the waiting room with new displays.

One significant piece of work for the practice has been the annual Patients survey, this year I asked the practice manager if our members could take the lead on this important piece of work. Liaising with Rachel who passed CCG requirements needing to be included, all our members have initially been involved, a sub group i.e Bill Armstrong, David Jones and Bas Pickering took on the detail of formatting the questions. Members consulted with patients in the practice waiting room and the practice put the questionnaire on line during January..

The results were analyzed by the sub group, and all the comments along with the results and recommendations presented to the practice management. A high class piece of work and it doesn’t end there. The practice action plan has evolved from the results and recommendations. The sub group have already identified adjustments needed for the next survey

Our meetings have welcomed visitors, Dr Briscoe and Lisa Dulson have updated members on the progress of the PCN and recruitment opportunities, a team from MPFT outlining the proposed developments at the Moorlands Hospital. All very interesting but currently no time frame due to financial restraints. Several PCN staff have explained their roles and successes.

Kathy has updated our activities leaflet a mammoth task thank you Kathy, this week we have been notified it doesn’t contravene any data issues.

I would encourage members to explore opportunities on other health related groups, I am delighted David Jones is getting his feet under the table within the new ICB structure.

We have recruited 3 new members since the start of the year, welcome to you all, we have recently introduced members giving a short presentation re their background/working life at the start of the agenda.

I must thank Bas for his sterling work through the year. It is his enthusiasm and support that has kept me going, It is time to lighten his load and creating an officer role to be responsible for keeping in touch with absent or poorly members would be a start, see agenda item for the July meeting.

I thank the management team and all the staff at Moorland Medical for being so supportive to our group, being a member of the PPG has for me been a great insight into the inner workings of the health economy. Rachel has been a constant support both before and during my time as chair I feel I have pushed the boundaries at times but as a group with all your expertise a force to be admired.

I am handing over a very strong PPG group and thank you all for your support during my years in office. I will continue my membership and support the incoming chair in the short term.

It has been a privilege to have held the office of Chair of Moorland Medical one which I have enjoyed immensely.

The challenges and opportunities during the covid pandemic strengthened the teamwork of our members. Thanks again to Bas for all his schedules.

I thank you all for your participation over the 5/6 years with me as your chair. Moorlands PPG members have led the way within the locality making me very proud to have represented you all as chair, it is however time for me to take step back and play a supporting role .

Regards

Lesley